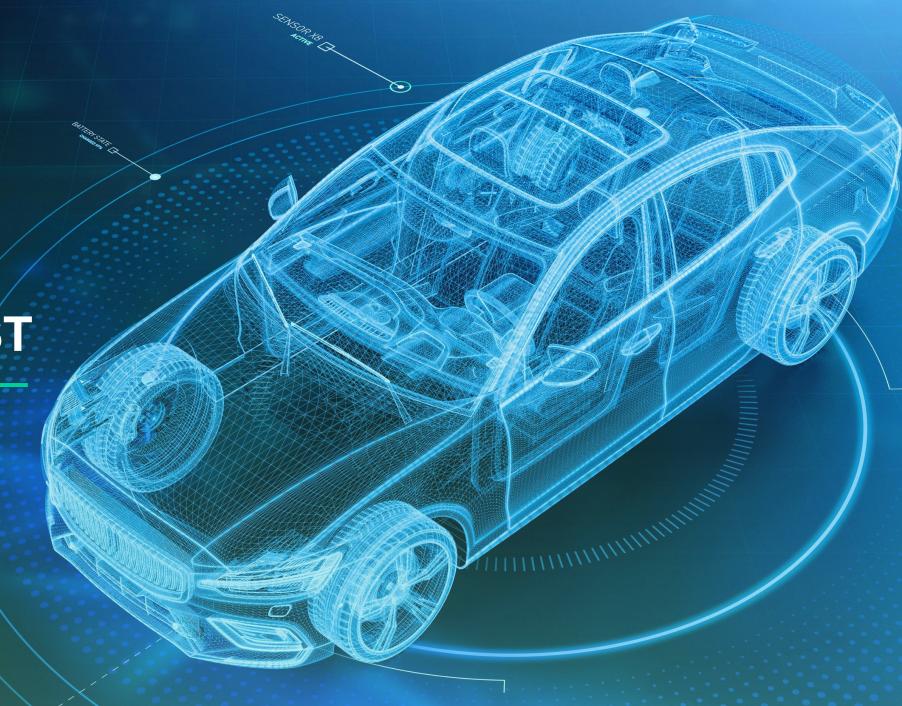


2024

# Harris Poll AutoTECHCAST

Research Overview

Greg Paratore, Senior Consultant Gregory.Paratore@harrispoll.com





# Methodology

Harris Poll AutoTECHCAST is an annual multi-client study platform to collect and analyze consumer insights on advanced automotive technologies and features. The 2024 full study includes 40 technologies.



10,261 US Consumers 30 Minutes (average survey length)

In order to qualify for the survey, respondents met the following criteria:



Data collected between April 1, 2024 and May 6, 2024.

Data weighted by demographics and a propensity score to ensure that respondents are representative of the total inmarket vehicle buying population.

- US resident
- Ages 18-80 years old
- Have a valid driver's license
- Have at least one household vehicle
- The vehicle is among the pre-determined list of North American models with model year of 2018 or newer
- Must be at least 50% involved in the decision to buy the next vehicle
- Intends to purchase or lease a new vehicle in the future



Standard set of metrics on each of the 40 techs, plus customized "deep dive" questions specific to the individual techs to provide info on preferred functionality, reasons for interest/non-interest, etc.

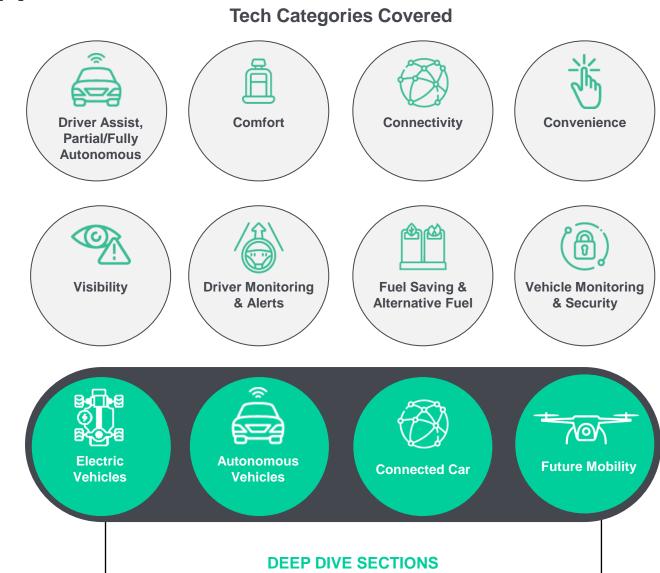
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## What Does AutoTECHCAST Cover?

Automotive manufacturers and suppliers need to innovate and differentiate to capture new business and build brand equity.

Selecting and integrating the right advanced technologies—those that *drive business performance, product differentiation and customer loyalty*—is essential.

The annual Harris Poll US AutoTECHCAST (ATC) reflects the perspectives of over **10,000 current vehicle owners** and provides an in-depth assessment of a wide assortment of emerging automotive technologies.





# 2024 AutoTECHCAST Technology List

### **COMFORT & CONVENIENCE**



#### **COMFORT**

- Active Noise Cancellation
- Advanced Cabin Air Filter
- Automatic Window Tinting
- Coach Doors \*

#### CONNECTIVITY

- Front Passenger Screen
- In-Car Payment System
- Over-the-Air Updates
- Smartphone As Key
- Smartphone Linked Media/Navigation
- Streaming Media
- Vehicle Internet Connectivity

#### **CONVENIENCE**

- Auxiliary Power Generator
- Driver Recognition System
- EV/Fuel Route Planning Systems
- Smart Home Ecosystem Integration
- · Wireless Mobile Device Charging System
- Rear Wheel Steering \*

#### **SAFETY**



#### **DRIVE MONITORING & ALERTS**

- Driver Monitoring System
- Vehicle-to-Vehicle Communication
- Health Monitoring Sensor
- Passive Alcohol Detection System \*

#### DRIVER ASSISTANCE

- Enhanced Collision Mitigation System
- Low-Speed Collision Avoidance System

#### **VEHICLE MONITORING & SECURITY**

- · Remote Camera Monitoring
- Remote Vehicle Diagnostics
- Vehicle Cybersecurity Solution

#### VISIBILITY

- · Augmented Reality Head-Up Display
- Camera Monitoring System (E-Outside Mirror)
- Full Digital Display Rear View Mirror
- Surround View Camera System
- External Voice Command System \*
   (microphone)

### **FUEL EFFICIENCY**



#### **FUEL SAVING & ALTERNATE FUEL**

- Hybrid Electric Engine
- · Battery Electric Engine
- Fuel Cell Engine
- Extended Range Electric Engine \*

### **AUTONOMOUS VEHICLES**



#### **AUTONOMOUS & SEMI-AUTONOMOUS**

- Automatic Parking System
- Traffic Jam Assist
- Fully Self-Driving
- City and Highway Assisted Self-Driving
- Highway Assisted Self-Driving

Levels of
- Autonomy
Explored

#### PLUS DEEP DIVE SECTIONS ON:

- Autonomous Vehicles
- Connected Car
- Electric Vehicles
- Future Mobility





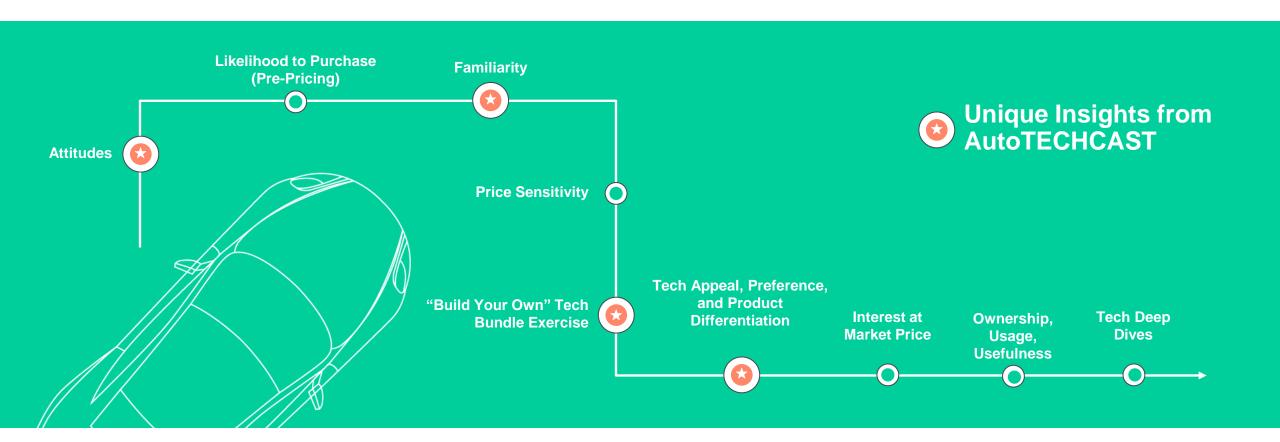






# **Study Scope And Flow**

## Technology attributes included in AutoTECHCAST





## What Does AutoTECHCAST Collect About Vehicle Owners?

Data can be explored in many ways: demographics, vehicle ownership/intention, engine type/consideration, and more...



#### **Demographics**

- Age
- Gender
- Location
- Ethnicity
- Education
- Income



#### Lifestyle, Individual

- Marital Status
- Presence of Children
- Political Lean
- Employment Status



#### Lifestyle, Household

- Household Size
- Presence of Children
- City/Suburban/Rural



#### **Tech Adoption**

- Early Adopter
- Online Vehicle Shopper
- Type of Smartphone Owned



#### **Current Vehicle**

Avg. Hours spent consuming:

- Brand
- Model
- Model Year
- Purchased/Leased
- New or Pre-owned
- Vehicle Segment
- Engine Type



### **Driving Behavior**

- Miles Driven Per Day
- Mileage By City/Suburb/Rural/Highway
- Fuel economy/Range Performance
- · Level of Charging Used (If electric)
- Types of Apps Desired



#### **Next Vehicle**

- Purchase Horizon
- Brands Considered
- Brand/Model Most Likely To Purchase
- Vehicle Segment Intention
- Likelihood To Consider BEVs
- Budget For Next Vehicle



#### Personal/Recreational Activities With Vehicle

- Taking road trips/vacations with friends/family as passengers
- · Taking road trips/vacations by myself
- Tailgating at sporting events/concerts
- Helping others (e.g., moving)
- · Taking drives just for fun, de-stress or clear my mind
- Towing
- · Hauling large items in the bed
- Going to and from work
- Snow plowing in the winter
- Shopping and errands
- Using vehicle as an office
- Driving with pets
- Driving children around (e.g., school and team activities)
- Driving infants around
- Driving with other adults
- · Driving elderly adults
- Going off-road
- Driving 4+ hours in one day
- Going to and from school
- Hobbies
- Construction work
- Yard work
- Small home improvement projects

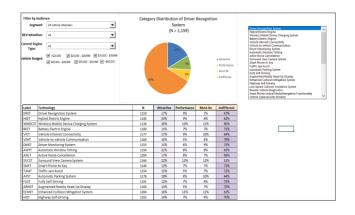
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## **AutoTECHCAST Deliverables**

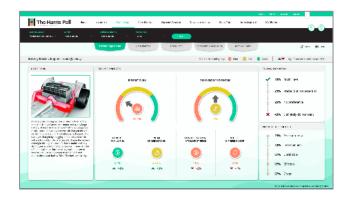
## **Summary Report**



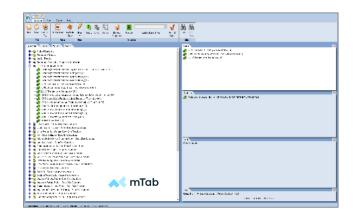
## **KANO Analysis**



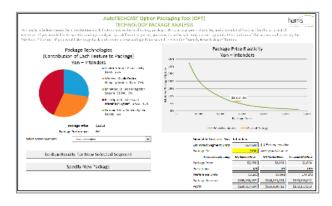
### **Online Interactive Dashboard**



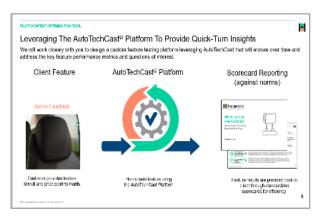
# Full Data Set by mTab Software



## **Option Packaging Tool**



# Optional AutoTECHCAST Feature Optimization Platform



# Example Analysis



# Demand For Alternative Powertrains Softens In 2024; Features That Improve Visibility, Accident Avoidance, And Smartphone Integration Are Most Valued

## The 2024 Annual AutoTECHCAST® Interest Index

	RANK 1-14	'24	<b>'23</b>
1	Surround View Camera System	55.7	54.1
2	Low-Speed Collision Avoidance System	55.4	55.2
3	Wireless Mobile Device Charging System	54.3	52.9
4	Enhanced Collision Mitigation System	52.7	51.5
5	Smartphone Linked Media/Navigation Functionality	49.6	51.0
6	Remote Vehicle Diagnostics	48.8	49.1
7	Advanced Cabin Air Filter System	48.4	47.2
8	Vehicle Internet Connectivity	47.0	45.1
9	Full Digital Display Rear-View Mirror	46.8	46.0
10	Active Noise Cancellation	45.7	46.4
11	Automatic Window Tinting	45.6	45.1
12	Hybrid Electric Engine	44.7	48.5
13	Camera Monitoring System (E-Outside Mirror)	42.5	40.8
14	Vehicle Cybersecurity Solution	42.4	39.1

	RANK 15-28	'24	'23
15	Automatic Parking System	42.3	45.4
16	Driver Recognition System	42.1	45.9
17	Over-the-Air Updates (OTA Updates)	41.6	39.1
18	Remote Camera Monitoring	41.4	44.9
19	Fuel/EV Route Planning Systems	39.5	40.8
20	Smartphone as Key	39.0	37.2
21	Driver Monitoring System	38.5	39.7
22	Augmented Reality Head-Up Display	38.1	34.5
23	Traffic Jam Assist	37.9	40.7
24	Streaming Media	36.9	39.7
25	Highway Assisted Self-Driving	36.6	39.1
26	Auxiliary Power Generator	36.6	36.7
27	External Voice Command System (mic)	35.7	n/a
28	Health Monitoring Sensor	35.3	35.7

	RANK 29-40	'24	'23
9	City and Highway Assisted Self-Driving	34.9	34.7
0	Front Passenger Screen	33.9	33.2
	Vehicle-to-Vehicle Communication	33.6	32.3
2	Extended Range Electric Engine	33.4	n/a
3	Rear Wheel Steering	33.3	n/a
4	Smart Home Ecosystem Integration	33.1	32.5
5	Battery Electric Engine	31.9	33.6
6	Fuel Cell Engine	27.9	30.3
7	In-Car Payment System	27.7	29.9
8	Coach Doors	27.1	n/a
9	Fully Self-Driving Vehicle	25.4	29.0
0	Passive Alcohol Detection System	22.8	n/a

The annual AutoTECHCAST<sup>SM</sup> measured consumer interest in 40 advanced technologies.





**Detection Systems** 

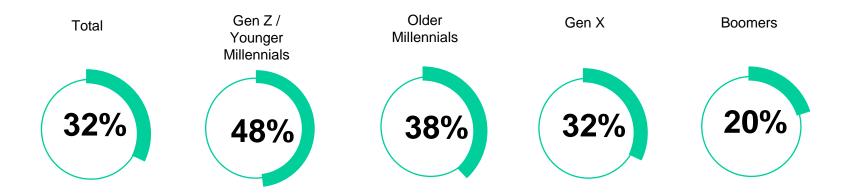
Younger generations have higher privacy concerns with this system than older generations (Gen Z/Young Millennials 15%).

Assuring drivers that Passive Alcohol Detection Systems are reliable, non-invasive, and will make roads safer are key to increasing broader acceptance.

51% feel drivers should face legal consequences if the technology detects alcohol

#### PASSIVE ALCOHOL DETECTION SYSTEM

#### PERCENT WHO FEEL ALCOHOL DETECTION SYSTEM SHOULD BE MANDATORY IN NEW VEHICLES



Drivers who drink and drive will find a way to evade the technology

**82%** agree

This feels like a slippery slope, leading to even more personally invasive requirements in the future

**73%** agree

I will be more aware of how much I drink before attempting to drive with this technology in my vehicle

**67%** agree

This type technology would be more useful if it detected the presence of marijuana/THC/cannabis

**59%** agree

I would have a more favorable view of manufacturers who include this technology in their vehicles

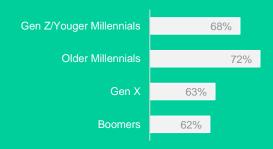
**56%** agree

## **Autonomous Driving:** To Know It Is To Love It

Positive experiences with all levels of autonomy suggest consumers will be more open to autonomous vehicle as the technology evolves and becomes more advanced.

### **OVERALL EXPERIENCE WITH AUTOMATION**

(% Good/Excellent)



#### **AUTONOMOUS**

#### **AUTONOMOUS EXPERIENCE**





HIGHEST LEVEL OF DRIVING **AUTOMATION EXPERIENCED** 

(Passenger or Driver)

**OVERALL EXPERIENCE** WITH AUTOMATION

(% Good/Excellent)

**COMFORT LEVEL VS INITIAL EXPECTATIONS** 

(% Somewhat/Much More Comfortable)



Highly/Fully **Autonomous** 

Level 3-6



80%



**79%** 





**Partial Driving Automation** 





64%



73%





**Driver Assistance** 





63%



70%



**No Driving Automation** 

Level 0



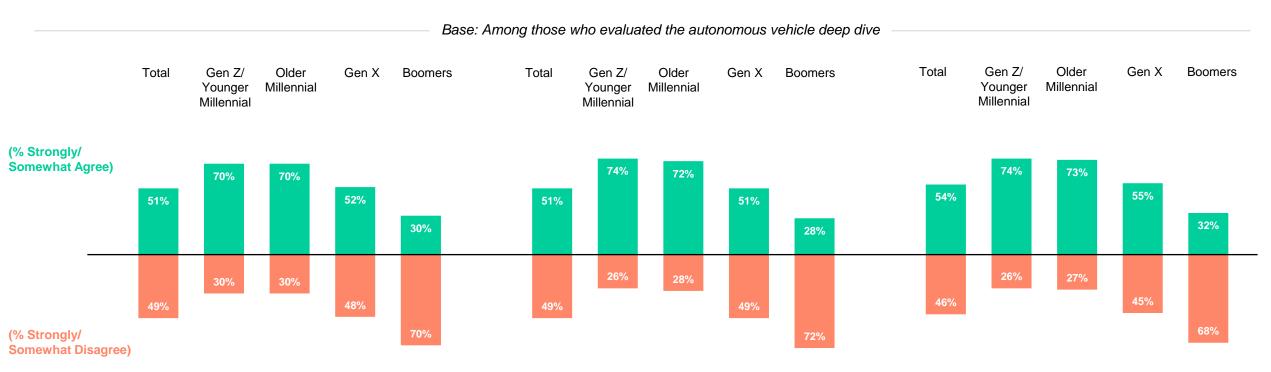
5% are not sure of the highest level of automation experienced

# Consumers Are Split On Whether They Can Trust Autonomous Summons To Safely Retrieve Their Vehicle

Please indicate if you agree or disagree with each of the following statements regarding this technology.

**Description:** Some companies are investing in technology often known as "Fully Autonomous Summon" that allows vehicles to autonomously navigate to a designated location based on your commands through your mobile app. The feature enables vehicles to enter or exit a parking spot, come pick you up within a parking lot, or handle other similar requests within a pre-set distance parameter.

## **Perceptions of Autonomous Summon**



I TRUST THIS TECHNOLOGY WOULD SAFELY RETRIEVE MY VEHICLE

I WOULD CONSIDER PURCHASING
THIS TECHNOLOGY AS AN UPGRADE
ON A VEHICLE IN THE FUTURE

THE CONVENIENCE THIS TECHNOLOGY PROVIDES WOULD IMPROVE MY LIFE

Q10113



# Drivers Are Becoming More Open To Driving Electric Vehicles With A Lower Range Before Seeking To Recharge

If you owned an electric vehicle what is the lowest point you would let your vehicle's range get to in miles before you would look to recharge the vehicle?



85.1

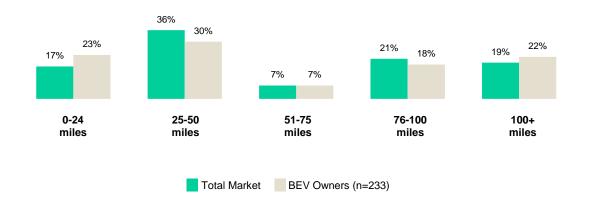
72.1

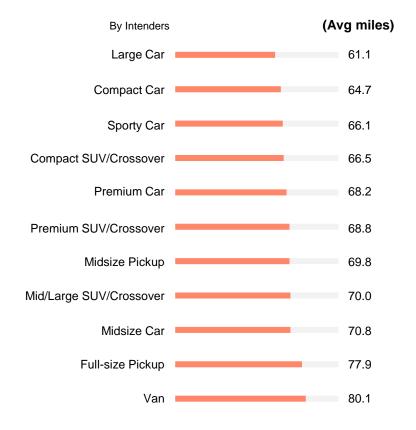
69.6

-15.5

Change from 2022

BEV Owners 2023 79.0 2024 66.1





# Thank you! For More Information Contact:

Greg Paratore, Senior Consultant Gregory.Paratore@harrispoll.com Ph 585-943-8091